



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of)
L. Guerra) Examiner: Lerner, Martin
Application No.: 09/802,662) Group Art Unit: 2654
Filed: 03/09/01) Atty. Docket No.: BVOCP011
For: SYSTEM, METHOD AND COMPUTER) Date: January 28, 2005
PROGRAM PRODUCT FOR A DYNAMICALLY)
CONFIGURABLE VOICE PORTAL)
_____)

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being mailed as First Class Mail to the Commissioner for Patents, Alexandria, VA 22313-1450 on the above date.

Signed: _____

Erica L. Farlow

AMENDMENT A

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action mailed September 15, 2003, please enter the following believed to place the claims in condition for allowance.